

Selettra Group Company Policy

AMQ-03

The Management of Selettra Group intends to apply a Company policy which is possible to summarize as the aim to pursue the maximum satisfaction of its Clients supplying the best possible service, in compliance with the regulations and the applicable normative always taking into consideration the interests of the third party.

It is proposed, therefore, to

- correctly interpret both the client's technical and commercial necessities supporting them with all Selettra Group's technical know-how in order to suggest specific appropriate systems;
- transform the client's explicit and implicit necessities into technical specifications which shall become a guide and reference point during all company procedures;
- monitor and keep under constant control all company procedures and its suppliers;
- evaluate from time to time the altered needs of the clients in order to continuously improve its actions;
- promote measures with the intent to improve and monitor the results of the undertaken actions;
- carry out all the checks and tests in compliance to written procedures utilizing adequate and appropriately managed equipment and tools and operating with suitable infrastructures that comply with legislatives requirements;
- constantly keeping updated about the evolving of innovative technical solutions and about the market dynamics in order to seize all the new opportunities;
- continuously provide for the professional growth of its personnel, undertaking continuous activities of involvement, formation-training;
- dedicate the maximum attention to the client's requests and expectations, to the requirements of the applicable rules and regulations and the continuous improvement of the organization and satisfaction of the client and the interested parties;
- constantly promote scrap reduction and energy consumption;
- promote the improvement of the working environment and constantly proceeding to the elimination or at least the mitigation of risks;
- constantly issue and update an ethical code in order to constantly improve internal relationships and with all the interested parties.

In order to achieve these pre-established objectives, Selettra group will provide all the necessary resources for staff training, maintenance and continuous improvement of the Company Management System in compliance with the relevant regulations UNI EN ISO 9001:2015, UNI EN ISO 14001:2015, SA 8000 2014, UNI EN ISO 45001:2017, UNI EN ISO 50001:2011

The Management will periodically verify that this policy is suitable to the scopes and the company context, applied and shared at each level of the organization chart, establishing continuous improvement objectives and client satisfaction.

Ri-examination date 01/06/2017

The Management